



## United City of Yorkville

800 Game Farm Road  
Yorkville, Illinois 60560  
Telephone: 630-553-4350  
[www.yorkville.il.us](http://www.yorkville.il.us)

Dear Resident,

We would like you to give us some feedback on City services. This is our fourth comprehensive survey of all City services. Your input is something we truly value as your responses are used to recruit new businesses, improve service delivery and align City Council actions with community needs.

One primary example in which we have applied your feedback to make changes is the first year we completed the survey. That year the two most frequent requests were to invest more in the City's road infrastructure and to reduce property taxes. Since then, we have created the City's Road to Better Roads program which allocates over \$1 million per year to pavement, water, and sewer rehabilitation in the City, and we created a program to reduce property taxes through 2017.

The next few years in Yorkville will require big decisions on new and in-fill development, downtown revitalization and capital projects. This is your best opportunity to have your voice heard on all of our City services.

If you've not done so already, please consider taking 15-20 minutes of your time and completing the survey. Your numerical password is located just above the message center on the front of your utility bill and Directions/FAQs are on the reverse side of this letter. With your assistance, we will continue to work to make Yorkville a better place to live, work and play.

Sincerely,

Gary J. Golinski, Mayor  
United City of Yorkville



# City Services Survey 2017 Directions and FAQs

## **City Services Survey Background**

The City Council would like to know what **you** think about City services and has commissioned a web survey to gather your opinions. We anticipate collecting survey responses throughout the month of January and publicizing the results of the survey in the Spring 2018.

## **How do I take the survey?**

On any device that can navigate the internet, go to this website address:

<https://www.surveymonkey.com/r/yorkvillesurvey2017>

The first question of the survey asks for a 10-digit numerical password. This password is located just above the message center on the front of your utility bill. After you enter the password, the survey will begin.

## **What can I do if I don't have access to the internet?**

Please call City Hall at 630-553-4350 and set up an appointment to take the survey over the phone.

## **Can I take the survey more than once?**

If another member of your household would like to take the survey, please call City Hall at 630-553-4350. For each additional person in your household that would like to take the survey, we will give you a password, provided you verify your utility billing address.

## **What kind of questions are in the survey?**

The survey generally contains questions about each of the City's services and your level of satisfaction with how each service is provided. There are also open-ended questions about which types of businesses you would like to see come to Yorkville and demographic questions for our research purposes.

## **How will the survey responses be used?**

The City Council and staff will use the survey responses to gain a better understanding of your view of the services we currently provide, with the goal to improve service delivery. The responses will also be used to set City Council priorities in the future.

## **Are my survey responses confidential?**

Your responses will be kept confidential by our survey review team, unless you tell us otherwise within the survey. Our survey review team will consist of the same staff members that have access to our utility billing database, who are already entrusted and required to keep your utility account details private.



Yorkville Parks & Recreation Department

# Youth Soccer League

Registration is January 29 - February 9

This league teaches and improves soccer skills and knowledge for players aged 4-14.

### Divisions:

All divisions are coed and include  
Pre-K, K, 1,2, 3-4, 5-8

# Summer Baseball League

Registration is January 29 - February 9

### Divisions:

Kindergarten Recreational League  
1st & 2nd Recreational League

All divisions are coed, and based off of the  
2017-2018 school year.

Registration for both leagues will be accepted  
online at [www.yorkville.il.us/register](http://www.yorkville.il.us/register)

Walk in and phone registrations will also be accepted at City Hall.

City Hall

800 Game Farm Road

Yorkville, IL 60560

630-553-4350



# NEW REGISTRATION LOCATION

Starting January 29, for your convenience, the Yorkville Parks and Recreation Department will be accepting registrations at the United City of Yorkville's City Hall located at 800 Game Farm Road in Yorkville! The Recreation Administration Office will have limited office hours starting January 29 and will be open Monday through Friday 10:00am-2:00pm. Walk-in and phone registrations will be accepted at both locations during office hours.

## YORKVILLE CITY HALL

800 GAME FARM ROAD, YORKVILLE  
630-553-4350

## OFFICE HOURS

Monday – Friday  
8:00am – 4:30pm

## RECREATION ADMINISTRATION OFFICE

201 W HYDRAULIC AVE, YORKVILLE  
630-553-4357

## OFFICE HOURS

Monday – Friday  
10:00am – 2:00pm

## ONLINE REGISTRATION

[WWW.YORKVILLE.IL.US/REGISTER](http://WWW.YORKVILLE.IL.US/REGISTER)

Refer to page 32 for more information on how you can register you and your family for one of our many exciting programs, classes, and events!

# MOTHER & SONS STRIKES OF FUN

Sunday, January 28  
11 - 1pm

Yorkville Bowl  
(1211 N Bridge St. Yorkville)

Mothers and sons will have a blast bowling, eating, and competing!

Cost is \$17 per person which includes shoe rental, two games of bowling, popcorn, drinks, a slice of pizza, and prizes!

Pre-registration is required and everyone attending must register.

Yorkville Parks & Recreation Department  
201 W Hydraulic Ave  
Yorkville, IL 60560  
630-553-4357  
[www.yorkville.il.us/register](http://www.yorkville.il.us/register)



YORKVILLE PARKS & RECREATION  
PRESENTS

## Get Fit & Lean in 2018!

Start your New Year's Resolution off right and join our Fitness/Wellness classes for the start of the New Year!

There are no Start-Up or Membership Fees!  
Classes held at the Van Emmon Activity Center  
(102 E Van Emmon St, Yorkville)

Classes Include:

### Hatha Yoga

Mondays 9 - 10am  
Wednesdays 7 - 8pm

### Restorative Yoga

Mondays 10 - 11am  
Thursdays 9:30 - 10:30am

### Core De Force

Tuesdays 9:15 - 10am  
Wednesdays 9:15 - 10am  
Wednesdays 5:45 - 6:45pm  
Fridays 9 - 9:45am  
Saturdays 8 - 8:45am

Registration can be done at:  
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Yorkville, IL 60560  
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