

Yorkville Police Department
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Yorkville Police Department Special Bulletin
KenCom Dispatch Center “CodeRED” Alert Program



The KenCom Public Safety Center (dispatch center) has implemented a reverse 9-1-1 system designed to provide emergency notification of man-made and natural disasters to residents and businesses in Kendall County. The system will warn of emergency situations such as chemical spills, gas leaks, terrorism and hostage situations, as well as environmental disasters such as floods, fires, dangerous water conditions and water safety alerts. KenCom has contracted with the Emergency Communications Network, Inc. of Ormand Beach, Florida to provide its “CodeRED” high speed telephone reverse 9-1-1 emergency notification service. The reverse 9-1-1 system gives the KenCom staff the ability to deliver pre-recorded emergency telephone notifications and informational messages to either targeted areas of the entire County at the rate of 60,000 calls per hour.

The reverse 9-1-1 system is a geographical based notification system, which means street addresses are needed to select which phone numbers will receive emergency notification calls in any given situation. The system works for cell phones too long as they are registered to your home or business address within Kendall County. People who have recently moved but kept the same listed or unlisted phone number also need to change their address in the database.

The reverse 9-1-1 system not only offers fast calling rates and message delivery, it gives individuals and businesses the ability to add their own phone numbers directly to the system’s telephone database. This is an extremely important feature. The system is as effective as the telephone database supporting it. If your phone number is not in the database, you will not be notified.

No one should automatically assume his or her phone number is included. All businesses should register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the last year and who use a cellular phone as their primary home phone.

To ensure no one is omitted from the system, all residents and businesses are urged to log onto the Kendall County Website at www.co.kendall.il.us and follow the link to the “CodeRED Residential and Business Data Collection” page. Those without internet access may obtain the forms at the Yorkville Police Department, 804 Game Farm Road. Required information for the database is: First & Last Name, Street Address (no PO Boxes), City, State, Zip Code, and Primary Phone Number. The user will be able to also add any additional phone numbers during registration. This information will only be used for emergency notification purposes by the Emergency Communications Network, Inc.